

TRI Process Overview

Palette Life Sciences has launched the Solesta Temporary Rebate Initiative (TRI) to mitigate the Participant's* risk of financial loss due to Solesta purchase under a denial of coverage or underpayment in a buy & bill scenario.

*Health Care Provider or Health Care Organization

STEP 1	PARTICIPANT ENTERS INTO THE TRI AGREEMENT SEE TRI AGREEMENT →
	To qualify for the TRI, the purchasing entity must enter into the TRI Agreement prior to ordering Solesta.
STEP 2	SEEK PRIOR AUTHORIZATION, IF NECESSARY (does not apply to traditional Medicare [fee-for-service])
STEP 3	PARTICIPANT SETS PROCEDURE DATE, THEN PLACES ORDER FOR SOLESTA SEE ORDER FORM →
	Net 120 Day Payment Terms
STEP 4	PARTICIPANT ADMINISTERS SOLESTA TO PATIENT (on label use only)
STEP 5	PARTICIPANT BILLS INSURER FOR SOLESTA & PROCEDURE SEE BILLING FORM →

PAYOR REIMBURSEMENT SCENARIO 1

The claim is reimbursed at or above product acquisition cost

PAYOR REIMBURSEMENT SCENARIO 2

The claim is denied or underpaid

TRI NEXT STEP:

Participant will file a reimbursement appeal

SEE APPEAL TEMPLATE (Female) →

SEE APPEAL TEMPLATE (Male) →

APPEAL SCENARIO 1:

The appeal is accepted, and the claim is reimbursed at or above product acquisition cost

APPEAL SCENARIO 2:

The appeal is denied or underpaid

TRI NEXT STEP: Participant files a rebate claim with the TRI

SEE REBATE FORM →

TRI OUTCOME 1

Participant pays the Solesta invoice within 120 days of order date

TRI OUTCOME 2

Participant pays the Solesta invoice within 120 days of order date

TRI OUTCOME 3

Palette applies credit to the Participant's invoice to cover reimbursement underpayment for the cost of Solesta, ensuring no out-of-pocket loss for product cost

Solesta Temporary Rebate Initiative (TRI) Tel: 1.844.350.7361 Fax: 1.513.506.7361 Website: www.mysolesta.com

For product information, adverse event reports, and product complaint reports, contact:

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